

Complaint Form

Date: / /

Name :
Account Number :
Phone Number :
Address :
Email :

Complaint Subject :

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Explain what the attached documents are, if any ☐ There is no Documents ☐

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Acknowledgments

I acknowledge that all the information I gave above is correct , and I take full responsibility for The inaccuracy of this information , and I commit that I have no right to take any other action in the event that there is an agreement with Tejara Capital Bank to take corrective action on the subject of the complaint and the bank has fully implemented this action.

Notes -

The complaint should be submitted in the following way :

- ★ By e-mail referred to Complaints unit (the unit manager Dr Atef bader).
- ★ The filled in complaint form should be sent to the support department's e-mail :
support@tejaracapital.ae

Notice :- The response to the complaint will be taking place within 7 business days after receiving the complaint form by the Complaints Unit.